**The Highlands** Durham Road, Birtley, Gateshead, Tyne & Wear, DH3 1LY

#### SALUTEM WE ARE HUMANKIND CARE & EDUCATION

The Highlands is a specialist residential location supporting people with physical disabilities, learning disabilities and complex needs. The Highlands is located in Birtley, Chester-le-Street and is close to the cities of Gateshead and Durham.



### Introducing The Highlands

The Highlands is a spacious residential 14 bedroom home located within a reasonable distance to Sunderland, Newcastle, Gateshead and Durham and the fantastic leisure and entertainment facilities they provide. At The Highlands, we empower the independence of the people we support, because we truly believe all people are capable of achieving the extraordinary. That's why we provide a care supportpartnership with the people we support tackling activities of everyday living, guided by the person's individual needs and wants. Together, we develop the individuals we support's existing skills and help in learning new ones, encouraging independent living.

About The Highlands

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- Private en-suite bathrooms which can be personalised to individual tastes.
- Shared access to communal areas such as our two lounges, lounge diner, bathrooms, wet rooms and passenger lift.
- Access to leisure and entertainment facilities from neighbouring towns, in addition to a split level garden, accessible from both lower and upper floors

At a time that is right, we are able to offer a pathway to further independent living. This might include accessing one of our Supported Living or Outreach services. We strongly believe that every person we support should receive the right level of care in an environment that meets their needs wants and wishes. Please talk to us about how we can work with you to develop a transitions package.

Enhancing the lives of the people we support



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#### Our Services

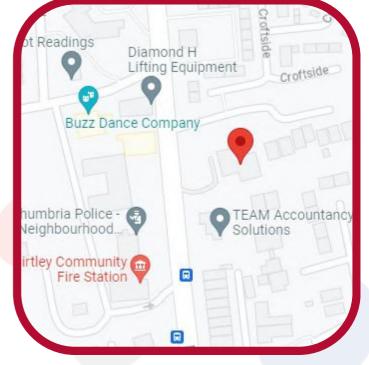
- Are outcome-focused and highly personcentred.
- Provide 24/7 residential care.
- Provide activities tailored to the interests of the individuals we support both in and out of the home.
- Are holistic, with person-centred care and support developed in collaboration with the people we support, their families and a multidisciplinary team of health care professionals.

#### The **Team**

The team is led by an experienced Manager with many years of supporting people with learning disabilities and complex needs. The staff team are committed and focused on meeting the needs of the people they support.

"The registered manager operated an ethos of always striving for excellence and staff found this greatly motivated them. People and relatives said staff excelled at their jobs and always went above and beyond in delivering care. This had led to people having exceptional experiences. People had become integral to the community and were welcomed to local community events." - Recent CQC Report

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## **The Highlands**

To make a referral, for further enquiries and for more information:

# 01753 255777

BusinessDevelopment@ salutemsharedservices.co.uk

www.salutemcareandeducation.co.uk

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